RESUME

OF

ASADUL ISLAM

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Career Objectives:

To grow in a progressive organization as an Engineer where enhanced educational skills can help in achieving the goals of the company. To works in responsible position where I could use my interpersonal skills. Creativity and above all my learning experience in order to develop my career as well as to contribute in the I.T. sector.

Career Summary:

I am a hardworking and dedicated IT professional with nearly 5.5 years of experience managing and maintaining IT infrastructure. My expertise spans hardware, software, networking, and system security, with a focus on ensuring operational efficiency and user satisfaction. I possess strong analytical thinking, creative problem-solving abilities, and the capacity to manage multiple tasks effectively under pressure.

Working Experience:

Company Name : Interstoff Group (Knitting Unit)

Designation : Junior Executive

Duration: 1st August 2019 to TillNow.Department: Information Technology (IT)

Company Location: Gohailbari, Shimulia, Saver, Dhaka

Duties/Responsibilities:

- Managed and maintained the organization's IT infrastructure, ensuring smooth operation of hardware, software, and networking systems.
- Installed and configured software, hardware, and network systems, optimizing the organization's technical capabilities.
- Provided comprehensive technical support and training to end users, resolving issues promptly and ensuring high system efficiency.
- Configured and maintained NVR/DVR systems, IP cameras, and PABX / IP Phone networks for surveillance and communication needs.
- Performed routine system maintenance, updates, and virus scans to ensure the health of IT systems.
- Maintained accurate records of IT inventory and network devices, ensuring all assets were accounted for and functioning properly.
- I can collaborate with various departments to assess IT needs and provide appropriate solutions.

Skills:

IT Infrastructure Management:

- Managing hardware, software, and networking systems.
- Developing IT policies for security and efficiency.
- Performing system updates, virus scans, and backups.

Networking:

- Mikro-Tik configuration and LAN/WAN management.
- Network maintenance, monitoring, and troubleshooting.
- Managing server and network device records.

Technical Support:

- Troubleshooting hardware and software issues.
- Providing user training and support.
- Managing IT inventory.

Hardware and Security:

- Installation and troubleshooting of PCs, printers, routers, and scanners.
- Implementing network and data security measures.

Surveillance and Telephony Systems:

- Installing and troubleshooting NVR/DVR systems, IP cameras, and PABX/IP phones.
- Operating and maintaining PA systems.

Access Control and Documentation:

- Managing attendance and access control systems.
- Maintaining IT documentation and security protocols.

Operating Systems:

Proficient in Windows XP, 7, 8, 10, 11, and Linux.

Additional Skills:

- Basic AutoCAD design (2D).
- Researching emerging technologies for improvements.

Academic Qualification

Degree	Institute	Department	Duration	Passing Year	Result
Bachelor of Science (B.Sc.)	Sonargaon University	Computer Science & Engineering (CSE)	4 Years	2025	CGPA 3.75/4.00
Diploma in Engineering	Sylhet Polytechnic Institute	Computer Technology	4 Years	2019	CGPA 3.04/4.00
Secondary School Certificate	Shajanpur High School	Business Studies		2015	GPA 4.83/5.00

Professional Achievements

Institute : Algo-Tech Solution Ltd. [Internship]

Course Name : CCNA Routing & Switching

Duration : 3 Month

Location : Sector 4, Uttara, Dhaka.

Institute : Coursera

Course Name: Google IT Support Professional Certificate

Duration : 6 Month
Location : Online Course
Institute : Coursera

Course Name : Google Cyber security Professional Certificate

Duration : 6 Month Location : Online Course

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	Good	Good	Good
English	Medium	Medium	Medium

Personal Information:

Name : Asadul Islam
Father's Name : Helal Uddin
Mother's Name : Mamataj Begum

Date of Birth : 03-02-1999 Gender : Male

Marital Status : Unmarried Nationality : Bangladeshi

Religion : Islam Height : 5.4" Weight : 78 kgBlood Group : A+ (ve)

Permanent Address: Chararvhita, Shajanpur, Gopalpur, Tangail.

Reference:

Mr. Raihanul Islam (Rasel)

Deputy Manager - IT

Interstoff Group - Chandora, Pollibiddut, Kaliakoir, Gazipur.

Contact No: 01717-785230

Declaration Authenticity:

"I, the undersigned, hereby declare that all the information provided in this document is accurate, complete, and true to the best of my knowledge and belief. I understand that any false or misleading information may lead to disqualification or other consequences. I take full responsibility for the accuracy of the details presented."

Date: / /
Asadul Islam